

RHODE ISLAND SUPREME COURT  
**APPELLATE MEDIATION PROGRAM EVALUATION**

1. What role did you have in the process?  Appellant/Appellant's attorney  Other  
 Respondent/Respondent's attorney
2. Was the client(s) present at mediation?  Yes, by telephone  Yes, in person  Yes, by video conference  
 No
3. Over how many sessions did the mediation occur?  1  2  3+  Session was continued
4. On average, how long did each session last?  Less than 1 hour  1 to 2 hours  2 to 3 hours  3+ hours
5. Type of civil case: \_\_\_\_\_
6. What was the result of the mediation process? (Check all that apply)  Increased communication  
 Settled all issues  Settled some issues  Added issues  
 Narrowed issues  Abandoned some issues  No settlement was reached
7. If the case did not settle, please describe the reason(s) why:  Problem(s) too severe  
 Made problems worse  Increased anger  Not everyone willing to try  
 Prefer formal Court decision  Did not like the mediator's approach  Other \_\_\_\_\_
8. What could have been done to improve settlement chances? \_\_\_\_\_  
\_\_\_\_\_
9. If the case settled, are you satisfied with the agreement? (Check all that apply)  
 Yes, I am satisfied with the agreement.  No, but I think the agreement was the best option available.  
 I think this agreement will last.  I do not think this agreement will last.  
 I believe that this agreement was a mistake. Why? \_\_\_\_\_
10. Mediator-justice name: \_\_\_\_\_
11. The mediator-justice:  Remained neutral  Did not remain neutral  
 Understood our concerns  Did not understand our concerns  
 Told us what to do  Helped us decide what to do  Did not help us decide  
 Told us options  Helped us generate options  Did not help us generate options
12. What qualities or skills were used that were most helpful? \_\_\_\_\_  
\_\_\_\_\_
13. What could the mediator-justice have done differently? \_\_\_\_\_  
\_\_\_\_\_
14. Would you use this mediator-justice again?  Yes  No
15. Would you recommend this program to others?  Yes  No
16. On a scale of 1 to 10, how would you rate your overall experience with the Appellate Mediation Program?  
**1 2 3 4 5 6 7 8 9 10**  
*Extremely Dissatisfied* *Extremely Satisfied*
17. Additional comments or suggestions: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_